

Luke Tainton

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I am a hard-working and technically-minded individual with experience in IT Support and Retail. Graduating in 2020 and embarking on an industry placement in academic year 2018/19, I am looking for additional experience to help expand my knowledge and further my career after university.

Education and Qualifications

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|----------------|---|
| 2016 – Present | Birmingham City University
BSc(Hons) Computer Networks with Sandwich Year
Predicted Classification: First Class Honours
Modules include: Computer Networking Basics, Switched LANs and WANs, ICT Programming, Supporting ICT Clients, Infrastructure Services. |
| 2014 – 2016 | St Teilo's Sixth Form, Cardiff
A-Levels: History [B], Geography AS [C], ICT [C], Mathematics [D]. |
| 2009 – 2014 | St Teilo's High School, Cardiff
GCSEs: ICT [Dist.], Triple Science [A], Mathematics [A], History [A], German [A], R.E. [A], English [B], Welsh [B]. |

Work Experience

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| Oct 2017 – Present | Student Demonstrator (Computer Systems), Birmingham City University
I help the lecturers at my university to teach the Computer Systems module to First Year students. Covering SI units, Raspberry Pi, Arduino, amongst other hardware, I help prepare them for their innovation project in the second semester. |
| Oct 2016 - Present | Produce Colleague, Asda Stores Limited, Birmingham
As part of the produce team, I am responsible to ensure that fresh produce is readily available to customers in the store. I also guide customers to products around the store when asked, and am on standby to work on tills if needed. |
| Jun 2015 – Sep 2016
<i>Seasonal</i> | IT Support Engineer, Zodiac Seats UK, Cwmbran
Originally as work experience and then as a seasonal role during school holidays, I joined the IT Support team to provide general support to users in Office, Windows, CAD Applications, network issues, and general hardware faults. I also completed work on an LG SuperSign project to improve transit of parts cages around the facility. |

Aug 2015 – Jun 2016
Unpaid Volunteering

Cashier, Sue Ryder, Cardiff

I started volunteering here to complete my DofE, Presidents', and Queens' Badges, although I grew to like my role and continued volunteering long after was needed. A volunteering role at Sue Ryder is varied, however I spent most of my time as the shop's cashier. I also helped to sort incoming donations and arrange deliveries of large items. As a side project, I installed and configured the shop's original CCTV system after a series of thefts from the store.

Oct 2013

IT Support Apprentice, SFX Technology, Cardiff

This was my week long GCSE work experience placement. SFXTech is a computer repair and sale shop. I worked mainly behind the scenes, repairing customer machines and preparing others for sale by installing Windows and basic security software.

Additional Skills and Achievements

Certifications:

- Microsoft Office Specialist: Access 2013
- Microsoft Office Specialist: Excel 2013
- Microsoft Office Specialist: PowerPoint 2013
- Microsoft Technology Associate: Networking Fundamentals
- Microsoft Technology Associate: Windows Operating System Fundamentals
- Microsoft Technology Associate: Windows Server Administration Fundamentals

Recognition:

- St John Ambulance Activity First Aid (expires March 2018)
- Boys' Brigade Presidents' Badge
- Boys' Brigade Queens' Badge
- Bronze Duke of Edinburgh's Award

Interests and Hobbies:

- Interim Technical Officer at Hackathon and Computing Society
- Previous member of Royal Air Force Air Cadets, looking to return as Civilian Instructor
- Previous member of Boys' Brigade
- Enjoy learning new topics in IT sector, currently learning web development